



Chromebook reset and recovery

If you are having trouble with your Chromebook you may need to reset it to factory settings or even recover it if Chrome OS is damaged.

Here's how you go about it.

Factory reset your Chromebook

Sign out of your Chromebook.

Press and hold Ctrl + Alt + Shift + r.

Select Restart.

In the box that appears, select Powerwash and then Continue.

Follow the steps that appear and sign in with your Google Account.

Note: The account that you sign in with after you reset your Chromebook will be the owner account.

Once you've reset your Chromebook:

Follow the onscreen instructions to set up your Chromebook

Check if the problem is fixed

Recover your Chromebook

You may want / need to do this if you get an error message saying that Chrome OS is missing or damaged.

THIS COULD BE A SERIOUS ISSUE. WE RECOMMEND REVIEWING THE GOOGLE INSTRUCTIONS [HERE](#).

YOU MAY WISH TO CONTACT US TO ASSIST - HEAD TO WWW.CYPROTEK.CO.UK AND CHECK OUT OUR TECH SUPPORT OPTIONS.
