



StaySafe® - Keep all your devices protected

1. Always, ALWAYS use anti-virus software on your PCs and laptops as it is really easy for these devices to become infected by an accidental download from a website or from an email.
2. If you are infected, or think you are, don't panic ! Open up your anti-virus software, make sure it is up to date and have it run a FULL or DEEP scan of your device. This may take some time to run but it should identify and resolve most issues.
3. If you have a relatively new Microsoft Windows machine (Win 8 or Win 10) then these have built in anti-virus tools. If you use these then make sure it is kept up to date and switched on.
4. Apple Mac laptops and desktop PC's are less of a target than Windows based ones however they do still suffer with viruses and malicious software (malware). You should consider installing anti-virus software.
5. Make sure you set your anti-virus software to update automatically. You should also set your Operating System (OS) software to update automatically too.
6. You don't need anti-virus software on smartphones or tablet computers - don't let scammers make you buy something you don't need.
7. If you receive an out-of-the-blue call from someone offering to help you with your computer, ignore them - hang up as it is highly likely to be a scam.
8. Only install official apps on your smartphones and tablet computers. Make sure you download from the Apple App Store or the Google Play Store.