




ShopSafe® - Shop safely online

1. Make sure you have researched unfamiliar online retailers. Find out their physical address and contact numbers / email addresses. Trust recommended sources who have used the service before.
2. Wherever possible pay by Credit Card as you have more protection from fraud, non-delivery or any disputes.
3. Check, check, and re-check all your details before confirming online payments.
4. When paying online **ONLY** use payment websites that are security protected. Such sites should have a padlock symbol  in the browser at the top of the screen. The web address should start with “https://” - “s” means “secure”.
5. You still need to check that the website you are using is authentic - make sure there are no obvious spelling mistakes in the name or numbers / letters transposed in the titles.
6. You may get re-directed to another website in order to make a payment. This in itself isn't necessarily bad, just make sure you check (4) and (5) above.
7. **NEVER** make a direct bank transfer as these may not be safe and you could lose your money.
8. Make sure you log out of any website / account once you have finished shopping with them.
9. Don't reply to any emails you weren't expecting. Fraudsters can buy your email address and may target you with offers for goods and services which may not exist.
10. If in doubt ... pause - think again - ask for help and advice if you need to.